



## GLENN INGHELM

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## Skill highlights

- Business Management
- Product Management
- Agile Product Owner
- Portfolio Management
- Business Development
- Business Architecture
- Delivery Management
- Payment Infrastructure
- Instant Payments
- PSD2 & Open Banking
- Online & Mobile Banking
- Bill Payments
- GDPR Privacy Champion
- Security & Fraud
- RFP and BID processes

## Languages

- Norwegian – C2
- English – C1

## Courses

- GDPR Privacy Champion
- Scrum and Agile
- Jira and Confluence
- Shipley winning proposals
- Solution Selling

**Director** With 30+ years of broad and long experience on Payment ecosystems, Online Banking, PSD2 & Open Banking, my expertise is to powering deliveries of Instant Payments and Payment infrastructures, enabling the future for new ways of making payments, and getting paid!

## Experience

2023 – ongoing

### Director at Mastercard Payment Services

- Strategy, Roadmap, Portfolio Management, Shared Services
- Instant Payments, Payment Infrastructure
- Business Cases, RFP and BID processes

2021 – 2023

### Chief Product Manager at Mastercard Payment Services

- Agile Product Owner
- Instant Payments, Payment Infrastructure
- Roadmap and Delivery Management
- Portfolio Management
- RFP and BID processes

2010 – 2021

### Chief Product Manager at Nets Group

- Agile Product Owner
- PSD2, Open Banking, Instant Payments, Payment Infrastructure, Bill Payments, Online & Mobile Banking, Merchant Checkout services
- Business Architecture and Development
- RFP and BID processes
- Profit and Loss

2006 – 2010

### Head of IT division at Nets Group

- Online & Mobile Banking
- Delivery Management
- RFP and BID processes

1999 – 2006

### Product Manager at BBS

- Online and Mobile Banking
- Chief solution architect
- RFP and BID processes

1992 – 1999

### Senior Consultant at BBS